



AMC GRAM PASSENGER TRAVEL INFORMATION



SEATTLE-TACOMA INTL / AMC PASSENGER GATEWAY
Operating Hours: 0700-1600, 7 days a week & evenings on the nights of departure
Phone: 253-982-3504 Fax: 253-982-3243 Flight Recording: 253-982-0555
Email: seattle.gateway@us.af.mil or visit us at <https://www.mcchord.af.mil/About-Us/AMC-Seattle-Gateway>
DSN: 382-3504 Website: <http://www.amc.af.mil/Home/AMC-Travel-Site>
AMC Office located at arrival level between carousel 4 & 5 main terminal

We, the Air Mobility Command (AMC), want your travel to be as comfortable and enjoyable as possible. The following information on the local area is provided to assist you. If you have questions or problems during your travel, please contact any of our quality passenger service representatives. We look forward to seeing you now and in the future. We hope the following information will assist you during your transition at our AMC Gateway. Please feel free to ask for any additional information.

SEATTLE-TACOMA(SEA-TAC) INTL GATEWAY

AMC flights in/out of SEA-TAC serve bases in Japan and Korea exclusively. Check-in for duty passengers on Travel Orders are to check-in at the last six counters located adjacent to HAWAIIAN AIRLINES. Check-in time begins 6 hrs prior to departure. Duty passengers must be in line **NO LATER THAN** (NLT) 3 hrs 20 mins prior to scheduled departure. Late Duty/No-Shows will be re-directed to Customer Service for further re-booking information or as PCS orders instruct. Space-A roll calls are conducted at the AMC ticket counter 3 hrs prior to departure. Currently, all departures are scheduled between 07:30L and 07:50L PDT on Tuesday, Thursday and Sunday.

SEA-TAC - MILITARY SUPPORT FACILITIES

USO LOUNGE (Mezzanine level, Main terminal)
Military Assistance Office; Baggage level, Main terminal, Rm #3107 near carousel 4&5.
Open 7 days a week (except Federal Holidays) and evenings on nights of departures.

OPERATING HOURS

24/7
0700-1600

SMOKING

Smoking is not permitted within the passenger terminal or on any military or contract flight.

UNIFORMWEAR

Unless otherwise directed by the DOD Foreign Clearance Guide, the wear of uniforms on AMC-owned or controlled flights are governed by the services.

ATM MACHINES

ATM machines are located throughout the airport. Primary locations are: Main Terminal near ticketing and baggage claim, Central Terminal, all concourses, Mezzanine and South Satellite Terminal.

GROUND TRANSPORTATION SERVICES

TAXI (STITA): 206-246-9999 (Parking Garage level 3)
Kitsap Airporter (Shuttle to local military bases): 360-876-1737 (Located on the Baggage level By doors 00 and carousel #1)
Pierce County Transit: 888-889-6368
King County Transit: 206-553-3000
NOTE: Shuttle busses to the rental car facility are on baggage claim outside. There are signs for where the busses stop.

COMMERCIAL AIRLINES (partial listing)

American Airlines: 800-433-7300 US Airways: 800-428-4322
Delta Airlines: 800-221-1212 Alaska Airlines: 800-426-0333
Southwest Airlines: 800-435-9792
United Airlines: 800-864-8331

SEA-TAC AREA LODGING (partial listing)

Best Western: 206-878-3300	Clarion: 206-242-0200 (pets)	Comfort Inn: 206-878-1100
Double Tree: 206-246-8600	Hilton: 206-244-4800	Holiday Inn: 206-248-1000(pets)
La Quinta: 206-241-5211	Marriott: 206-241-2000	Radisson: 206-244-6666(pets)
Ramada Limited: 206-244-8800(pets)	Red Lion: 206-246-5535(pets)	Red Roof Inn: 206-248-0901(pets)
Four Points by Sheraton Seattle Airport South: 253-642-0100		Coast Gateway Hotel 206-248-8200

(Current as of 15 Jun 2021)

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WESTERN WASHINGTON MILITARY BILLETING

McChord Field - Evergreen Inn 253-982-5613 Ft Lewis Billets 253-964-0211
Navy Lodging Whidbey Island NAS 360-675-0633 Navy Lodge Bangor 360-779-9100
Navy Lodge Everett 360-653-6390 Kitsap Bremerton NB 360-476-1791/2455
Everett Smokey-Point NS 425-304-4860

AIRPORT RESTAURANTS, EATERIES, CONVENIENCE

Most eateries/restaurants are located past the TSA security checkpoint (boarding pass required) and are closed during the normal Patriot Express departure sequence. The exceptions are Starbucks, Qdoba Mexican Grill, McDonalds and Hudson News which are open 24/7.

PET RELIEF AREAS – There are two areas outside Baggage Claim—one each on the North and South ends.

LOCAL EMERGENCY PHONE NUMBERS

PORT OF SEATTLE POLICE: 911 or 206-787-5400 AMERICAN RED CROSS: 253-966-3887
MADIGAN ARMY MEDICAL CENTER: 253-968-1390/1391

BORDER CLEARANCE REQUIREMENTS

Please ensure you have all required documents prior to show times (i.e., ID, passports, orders, etc.). To travel, active duty military require Military ID, civilians require passports and dependents aged 10 & over require dependent ID cards. Requirements are NOT negotiable. Also, duty passengers must provide a copy of their PCS/travel orders at check-in.

PETS: Local Vet Service, Emergency/Critical Care Service Open 24/7. VCA FIVE CORNERS ANIMAL HOSPITAL, 15707 1st Ave South, Seattle, WA 98148. Tel: 206-243-2982 FAX: 206-248-0264. VCAfivecorners.com
U.S. Department of State Seattle Passport Office: 206-808-5700.
Foreign Clearance Guide: www.fcg.pentagon.mil/fcg/fcg.htm

BAGGAGE ALLOWANCE/RESTRICTIONS

All passengers are allowed 2 free checked bags (70 lbs each, 140 lbs total). Size limit is 62 linear inches. Duty passengers are allowed excess baggage, but fees apply. Tariff rate is currently \$125 for each excess bag/\$125 for each overweight bag. Some exceptions apply. Note: tariff rate subject to change without notice.

Each passenger is permitted to hand-carry one article (small luggage, garment bag, backpack, etc.) and one personal item (cosmetic case, purse, briefcase, small box, package, etc.) for storage in the passenger cabin area. The weight of these items shall not be considered as part of the passenger's baggage authorization. Hand-carried items shall be no larger than 45 linear inches and must fit under the passenger's seat or in the overhead compartment. AMC follows US Dept. of Homeland Security TSA guidelines.

****For carry-on/checked prohibited items guidance see: <http://www.tsa.gov>**

ADDITIONAL TARIFFS/FEEES

Space-A Head Tax: \$19.10 per person Pet Fees: 0-70 lbs = \$125, 71-140 lbs = \$250, 141-150 lbs (max) = \$350
Note: tariff rates subject to change without notice.

DISCLAIMER: The use of a name or any specific manufacturer, commercial product, commodity or service in this publication does not imply endorsement by the US Air Force.

DUTY PASSENGERS on PCS//TDY//TAD orders

IF YOU ARE ARRIVING TO SEATTLE VIA COMMERCIAL AIR, YOU WILL NEED TO CLAIM YOUR LUGGAGE FROM YOUR PREVIOUS FLIGHT AND CHECK IT IN AT THE AMC COUNTER BETWEEN THE CHECK IN TIMES (NET TIME AND NLT TIME ON ITINERARY). *THERE IS NO EARLY LUGGAGE CHECK IN.* AT THE TIME OF CHECK IN, YOU ARE REQUIRED TO HAVE IDENTIFICATION FOR ALL PASSENGERS TRAVELLING MILITARY/DOD CIVILIANS MEMBERS REQUIRE ID CARD, DEPENDENTS OF THE AGE 10 AND OVER REQUIRE DEPENDENT ID CARDS, AND ALL CIVILIANS REQUIRE PASSPORTS. YOU ALSO HAVE TO HAVE ALL LUGGAGE (HAND CARRIED AND CHECKED) AND A COPY OF ORDERS FOR THE TICKET COUNTER TO RETAIN.

SPACE AVAILABLE PASSENGERS

ALL ROLL CALLS TAKE PLACE AT THE AMC TICKET COUNTER. YOU ARE REQUIRED TO HAVE IDENTIFICATION FOR ALL PASSENGERS TRAVELLING MILITARY/DOD CIVILIANS MEMBERS REQUIRE ID CARD, DEPENDENTS OF THE AGE 10 AND OVER REQUIRE DEPENDENT ID CARDS, AND ALL CIVILIANS REQUIRE PASSPORTS.

THE AMC TICKET COUNTER IS ON THE TICKETING LEVEL OF THE MAIN TERMINAL NEXT TO HAWAIIAN AIRLINES.